

NDIA Contemporary & Innovative Approaches Strategy

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Case for change

The need for a dedicated strategy to guide market growth in contemporary & innovative approaches (C&IA)



- The NDIS itself is a disruptor in the disability sector. Continual improvement to structures and processes will increase opportunity to drive positive change
- Current market settings may unintentionally exclude C&IA or send unintended market signals, leading to growth in non-C&IA models
- Some providers of contemporary approaches are uncertain about whether or how models of support will transition to the NDIS risking exclusion from the marketplace
- Innovative models that exist are not readily available to participants as choices within the Scheme, and are not well communicated with participants or their families
- The NDIA has not articulated it's role and how it will engage with industry

Strategic framework

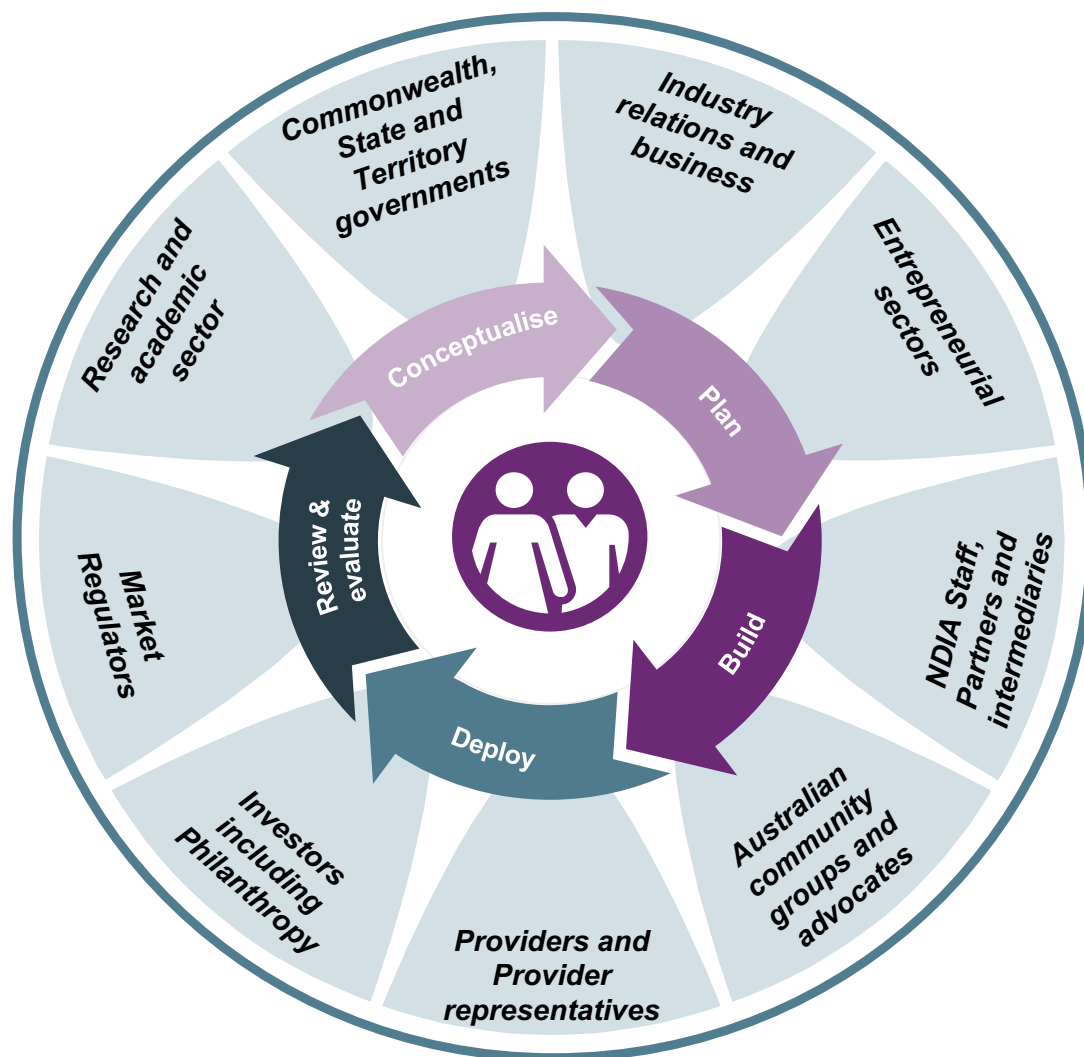


The strategic approach is solidly aligned with the NDIA's overarching aspirations and goals

Aspiration	A growing and competitive market with innovative supports						
Goals	1. Participants obtain improved outcomes from models that reflect C&IA			2. The marketplace will grow C&IA models without high levels of intervention			
Objectives	Participants actively demand and choose C&IA support models	NDIA staff and partners support and nurture participants choice for C&IA		The marketplace offers the current best evidenced supports , and innovative solutions		The NDIS is known by the industry as a leader in C&IA	
Principles	Inclusiveness. Participants have access to social and economic participation opportunities and outcomes in the community	Adaptability and flexibility. Agility to respond to emerging examples and keep pace with the market	Proportionality. Implementation and scale balances individualisation and outcomes for particular groups	Can-do bias. Participants have the expertise to judge and manage their choices and risk appetite	Permission to explore. Trial and error is accepted, ideas and delivery approaches to improve sustainability are tested	Seize opportunity. Engagement and collaboration is purposeful, with the ability to influence C&IA adoption	Participant Driven. Participants drive, design and develop models of support which best meet their goals

C&IA ecosystem

Who is critical for success



- ✓ A broader ecosystem than previously envisaged.
- ✓ Participants at its core
- ✓ The NDIA facilitates information exchange and nurtures connections to enable co-design of C&IA models.

Generational change

Success will be achieved through a staged process giving confidence to the marketplace for generations to come

1. Build foundations (Short term)

Celebrate current C&IA:-

- Retain and nurture examples of C&IA
- Develop sustainable mechanisms to grow C&IA
- Influence research priorities through collaboration
- Grow a culture of innovative outcomes
- Increase adoption of C&IA by participants

2. Grow and mature (Medium Term)

Actively grow C&IA across a broad range of areas: -

- Identify service areas that would most benefit from C&IA
- Instigate ways to incentivise C&IA
- Publish evidence of C&IA impact

3. Maintain (Long Term)

Maintain a vibrant, competitive and sustainable C&IA marketplace:-

- Continually review and send market signals to evolve practices and better enable participant outcomes
- Share insights, research and data to inform the market

Generations to come

Today

2020

2022



NDIS next steps



We are exploring initiatives the NDIA might pilot in the first year:

- Innovation concierge – centralised place to raise barriers to new models
- Participant pool – connecting participants to provide feedback on ideas/concepts
- Events – summits, show cases, awards
- Challenges – participant and provider open source problem solving

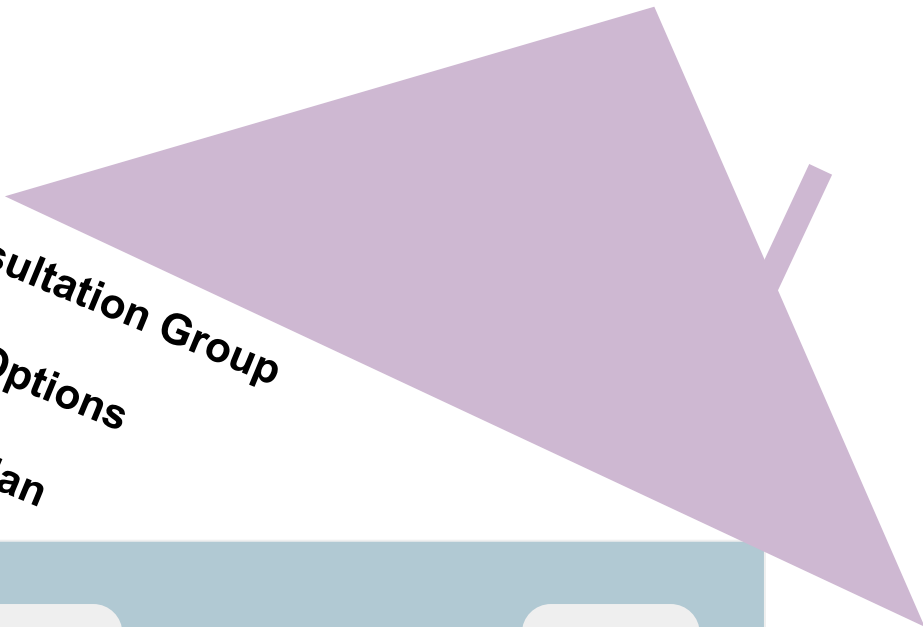
We will consult with participants, providers, partners and key stakeholders on:

- the framework developed
- priority areas to start i.e. accommodation and supports, assistive technology, employment ...
- collaboration opportunities

We aim to launch the strategy early in the 2020 financial year

Contemporary & Innovative approaches to Accommodation and Supports

What does this Strategy mean for SDA

- 
- SDA Stakeholder Consultation Group**
 - Individual Living Options**
 - SDA Innovation Plan**

