

# GET BUILDING SDA



## National Conference 2019

## Program

The Get Building SDA National Conference 2019 is proudly presented by:



22 March 2019  
Marvel Stadium  
Docklands  
Melbourne

# Welcome

Welcome to the Get Building SDA National Conference 2019. We particularly welcome the many of you who have travelled here today from beyond Melbourne and interstate. And we warmly welcome the many people with disability and their families who are attending this conference, as this is all about achieving great housing outcomes for people in the National Disability Insurance Scheme (NDIS).

You are among over 400 attendees and speakers here today, keen to hear and speak about how the Specialist Disability Accommodation (SDA) market is getting underway across Australia, delivering high quality homes for people with complex disability and support needs.

There were a lot of concerns in 2018 about how the SDA market would develop, with significant uncertainty about making decisions to invest and build SDA. NDIS participants were having a lot of difficulties with understanding and navigating the process of getting SDA funding in their plans.

Now in March 2019 we have seen some recent very positive announcements from the Australian Government about reforms to the SDA Framework and improvements to SDA processes. Later this year we will see the NDIS move into full Scheme phase for nearly all of Australia (with WA's transition to the NDIS well underway).

Today's conference will bring the latest information to you about what is happening in the new SDA market. You'll hear from government, from NDIS

participants, from SDA providers and from many others working hard to deliver a vision of a high quality housing market for people with disability.

We would like to thank our conference sponsors, Suncorp, Herbert Smith Freehills, EY Australia and Tradelink. For many years our dedicated sponsors have demonstrated a passion for creating real and lasting change for people with high care needs. We thank them for working towards choice, independence and dignity for all young people, regardless of their care needs. And we thank our conference exhibitors who would love to meet you during the day.

The Get Building SDA National Conference 2019 is brought to you by the Summer Foundation and Youngcare, who see the NDIS and a vibrant SDA market as being critical to achieving quality housing choices for people with complex disability support and housing needs. We hope you enjoy today's conference about how we can all help *Get Building SDA* across Australia.



**Luke Bo'sher**  
CEO, Summer Foundation



**Anthony Ryan**  
CEO, Youngcare

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With thanks to our sponsors:



# Program

Friday 22 March 2019

8:45am **REGISTRATION OPEN**

9:30 – 9:40am **WELCOME**  
Anthony Ryan (Youngcare)

9:40 – 10:15am **KEYNOTE SPEAKERS**

**The Hon Paul Fletcher** (Minister for Families and Social Services)  
**Robert De Luca** (CEO, National Disability Insurance Agency)

10:15 – 10:30am **SDA FRAMEWORK REVIEW – WHAT'S DECIDED, WHAT'S NEXT**  
Andrew Whitecross (Department of Social Services)  
Luke Bo'sher (Summer Foundation)

10:30 – 11:15am **PANEL PRESENTATIONS – MY SDA JOURNEY**  
Sam Petersen  
Stephen Vick (Guardian Living)  
Jess Stubbins (Ablelink)  
James Hooper (Lighthouse Infrastructure)  
Leone Costigan (Herbert Smith Freehills)

11:15 – 11:45am **Morning Tea**

11:45am – 12:15pm **PANEL PRESENTATIONS – WHO IS THE TARGET MARKET FOR SDA?**  
Cathy Bucolo (Summer Foundation)  
Julia Svaganovic  
Deb Rouget (Belonging Matters Inc)

12:15 – 1:00pm **PANEL DISCUSSION – WHAT WE'VE LEARNED ABOUT SDA**  
Anthony Ryan (Youngcare)  
Dan McLennan (Summer Housing)  
Diana Ferner (Social Ventures Australia)  
Prof Andrew Beer (Australian Housing and Urban Research Institute)




1:00 – 2:00pm **Lunch Break**

## Connect with us

WIFI: Network: SDAconference  
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please visit [www.slido.com](http://www.slido.com) and enter the  
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[#GetBuildingSDA](https://twitter.com/GetBuildingSDA)

2:00 – 2:50pm		Concurrent Session 1
<b>1. RESEARCH – OUTCOMES AND IMPACT OF NEW SDA</b> <b>● Breakout Room 1</b> <b>Dr Di Winkler</b> (Summer Foundation) <b>Prof Bruce Bonyhady AM</b> and <b>Joseph Connellan</b> (Melbourne Disability Institute)	<b>2. PARTICIPANT – DIRECTED SDA</b> <b>● Breakout Room 2</b> <b>Les Cope</b> (ADAM inc.) <b>Jacob Edwards</b> (Bank Australia)	<b>3. DESIGN AND TECHNOLOGY – INNOVATIONS IN HOUSING DESIGN AND INDEPENDENCE</b> <b>● Plenary Hall</b> <b>Rob Mackay</b> (Aginic) <b>Geoff Barber</b> (Stretchy Tech)

3:00 – 3:50pm		Concurrent Session 2
<b>4. FINANCING MODELS FOR SDA</b> <b>● Breakout Room 1</b> <b>Ryan Banting</b> (Australian Unity) <b>Caryn Kakas</b> (ANZ)	<b>5. INNOVATIVE DISABILITY HOUSING MODELS</b> <b>● Plenary Hall</b> <b>Marita Walker</b> (NDIA) <b>Geoff Barber</b> (inhousing)	<b>6. FROM HOSPITAL TO HOME – THE JOURNEY OF PEOPLE STUCK IN THE SYSTEM</b> <b>● Breakout Room 2</b> <b>Shane Jamieson</b> (Youngcare) <b>Michelle Goding</b> (Metro North Hospital and Health Service, Qld)

3:50 – 4:15pm	Afternoon Tea
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4:15 – 4:50pm **PLENARY PANEL – WHAT NEXT FOR SDA?**  
**Antonia Albanese** (NDIA)  
**Cameron Bird** (EY)  
**Prof Bruce Bonyhady** (Melbourne Disability Institute)  
**Chris McHugh** (Suncorp)  
**Mike Zorbas** (Property Council of Australia)

4:50 – 5:00pm	Summation and close
	<b>Anthony Ryan</b> (Youngcare) <b>Luke Bo'sher</b> (Summer Foundation)

**GET  
BUILDING  
SDA Connecting NSW**

Bridging the gap between SDA providers and NDIS participants in NSW.

**MONDAY 1 APRIL** - Sydney  
**WEDNESDAY 3 APRIL** - Dubbo  
**FRIDAY 5 APRIL** - Wagga  
**WEDNESDAY 10 APRIL** - Penrith  
**FRIDAY 12 APRIL** - Tweed Heads

For more information visit:  
[www.getbuildingsda.org.au/  
connecting-nsw-events/](http://www.getbuildingsda.org.au/connecting-nsw-events/)



# Speakers

An impressive line-up of expert presenters and storytellers will share their experience.

Our speakers include:

## Keynote Speakers



**Hon Paul Fletcher MP**  
Minister for Families  
& Social Services

Paul Fletcher entered Parliament in December 2009 as the Member for Bradfield, was appointed Parliamentary Secretary to the Minister for Communications in September 2013, Minister for Major Projects, Territories and Local Government in September 2015, Minister for Urban Infrastructure in July 2016, Minister for Urban Infrastructure and Cities in December 2017, and was appointed to his present role in August 2018.

He has dual first class honours degrees in law and economics from the University of Sydney and an MBA from Columbia University in New York where he was a Fulbright Scholar.



**Robert De Luca**  
CEO, National Disability  
Insurance Agency

Robert De Luca joined the NDIA as CEO on 28 August 2017. Since joining the NDIA, Robert has been focused on delivering a quality experience and outcomes for participants and implementing a values-based culture at the NDIA.

Robert has an extensive background in financial services, change management, and a strong and ongoing focus on a people-centred experience and equality in all his roles.

He is married with three children, and is defined by his family, values and passion to make a difference.



**Antonia Albanese**  
Head of Markets, Provider  
& Sector Development, NDIA

Antonia Albanese joined the NDIA as Head of Markets, Provider and Sector Development in December 2017. Prior to joining the Agency Antonia worked as General Manager Small Business and Head of Broker and Acquisition at Bankwest. Antonia is an experienced general manager and has strong skills in change management, national leadership, commercial lending, business transformation, banking and credit risk.



**Ryan Banting**  
Head of Social Infrastructure & Head  
of Development, Australian Unity

Ryan Banting is the Head of Social Infrastructure and Head of Development at Australian Unity; responsible for the development and management of its social infrastructure investment activities.

Ryan joined Australian Unity in June 2011 as Head of Portfolio Management for the company's Real Estate Investment business, leading the financial analysis, treasury and economic research functions for Australian Unity's \$2.5 billion property and mortgage funds business.



**Geoff Barber**  
Stretchy Tech,  
inhousing

Geoff Barber is an energetic and renowned specialist in disability housing and inclusive technology. He will share with you his experience in leading the work of inhousing, a housing provider focused on people living with disability, and Stretchy Tech, a social enterprise, established to provide leading technology. Geoff has led reforms to separate housing and support functions, empowering people living with disability to take up regular housing options and to live ordinary lives. He has direct experience in developing and understanding supply and demand of SDA housing and technology.

# Speakers



**Professor Andrew Beer**  
Dean, Research and Innovation,  
University of South Australia

Professor Andrew Beer is Dean, Research and Innovation at the University of South Australia Business School. He holds a Bachelor of Arts from the University of Adelaide and a PhD from the Australian National University.

Andrew's research interests include housing, regional issues, the socio-economic impacts of disability and the impact of government policy in relation to SDA. His publications on disability related topics include work on the housing careers of persons with a disability; disability and access to employment; the impact of government policies and the views of property developers and social housing providers on the SDA program.



**Cameron Bird**  
Partner, Infrastructure Advisory,  
EY

Cameron Bird is a Partner with the Infrastructure Advisory Group at EY with more than 18 years' experience working with the private and public sectors.

Cameron focuses on the health and human services sector having worked in supporting reform, investments and new programs across the disability sector, health and hospitals, medical research, social housing and mental health services. In recent years Cameron has assisted government and the non-government sectors on various aspects of SDA investment, procurement and management.



**Luke Bo'sher**  
CEO, Summer Foundation

Luke Bo'sher has worked with the Summer Foundation since 2016. He was previously the foundation's Head of Policy and Strategy, leading the organisation's work to develop housing for people with disability using NDIS funding. Appointed CEO in April 2018, Luke continues to be responsible for managing relationships with government stakeholders and communicating the findings of the Summer Foundation's work in order to influence government policy in relation to young people living in aged care.



**Professor Bruce Bonyhady AM**  
Executive Chair and Director,  
Melbourne Disability Institute

Professor Bruce Bonyhady AM is the Executive Chair and Director of the Melbourne Disability Institute at the University of Melbourne. He is also an Enterprise Professor in Disability Economics, one of the key architects of the National Disability Insurance Scheme and was Chairman of the National Disability Insurance Agency from 2013 to 2016. He has two adult sons with disabilities, who, after deciding that they wanted to live together and with a close friend, are now living independently.

# Speakers



**Joseph Connellan**  
Senior Manager – Housing,  
Melbourne Disability Institute

Joseph Connellan is the Senior Manager – Housing at the Melbourne Disability Institute at the University of Melbourne. Joseph has 30 years' experience in the development and delivery of housing and services to people with disability. He has worked as a consultant in this space for the past 10 years through his company, MC Two, and has recently published *Two Hands: Delivering More and Better Housing for Australia's NDIS*.



**Les Cope**  
President, Ability Dignity  
Access Management inc.

Les Cope and his wife Peta have been supporting and empowering their son Adam, who has complex needs, over the past 47 years. This requires individual planning and focusing on his needs, strengths and wishes. Together with Adam they formed a non-profit organisation, Ability Dignity Access Management (ADAM inc.), to empower him with good support staff and better outcomes. ADAM inc. now supports a small number of people, in a range of housing models.



**Leone Costigan**  
Executive Counsel,  
Herbert Smith Freehills

Leone Costigan is an Executive Counsel in the Finance, Real Estate and Property Group at Herbert Smith Freehills. Leone has over 15 years' experience advising clients in the property sector.

Leone has a passion for pro bono work and helps her firm's pro bono clients achieve the best outcomes in their property dealings. Recently, Leone has been working with Youngcare to develop relationships with property developers to utilise the opportunities of the NDIS and provide young people with high care needs access to accessible and quality housing.



**Jacob Edwards**  
Commercial Lending Manager,  
Bank Australia

Jacob Edwards leads Bank Australia's Commercial Lending team, working to embed purpose in the bank's lending to the not-for-profit and commercial sector, which includes a long history of financing unique housing solutions.

Jacob has worked with providers, advocates and residents in the SDA space to understand the sector and develop the bank's capability to provide SDA financing.

Bank Australia is the first Australian bank to offer loans for SDA for organisations and individuals, making home ownership a reality for people receiving SDA payments.



**Diana Ferner**  
Director, Social Ventures Australia

Diana Ferner is a Director at Social Ventures Australia, where she works with boards and leadership teams from across the social sector to improve and sustain their impact, particularly in the wake of sector reform. She leads the team's work in disability, strategy, and operating model design.

Diana holds a Bachelor of Arts in Government from Harvard University, and a Master of Public Health from the University of Sydney. She serves on the board of the Physical Disability Council of NSW.

# Speakers



**Michelle Goding**  
Team Leader,  
Metro North Hospital & Health Service

Michelle Goding is an occupational therapist and SDA Project Officer with Metro North Hospital and Health Service (MNHHS) in Queensland. In partnership with Youngcare she has facilitated the fast-tracking process of SDA applications for NDIS participants in the MNHHS. She is currently developing an SDA pathway for health professionals within MNHHS.

For the past 20 years, Michelle has supported people across a wide range of sectors including aged care, disability, mental health, sub-acute and community services. She is passionate about assisting people to achieve their full potential.



**James Hooper**  
Director,  
Lighthouse Infrastructure

James Hooper is a Director of Lighthouse and is responsible for sourcing, reviewing and managing investments made on behalf of the Lighthouse funds. James has more than 10 years' experience in infrastructure and funds management. Before joining Lighthouse, James worked at Macquarie Capital.



**Shane Jamieson**  
Youngcare Connect Manager,  
Youngcare

Shane Jamieson is the Youngcare Connect Manager. Shane has worked in the disability and mental health sectors in Australia and New Zealand for more than 30 years.

Shane manages an information and referral service and grants programs in NSW, ACT, Victoria, Tasmania, Queensland, Northern Territory and South Australia. The service offers funding for people most at risk of entering residential aged care due to their high care needs. Shane and his team provide professional advice regarding disability requirements, current issues in the sector, policy support and advocacy for those people needing to connect with appropriate services.



**Caryn Kakas**  
Head of Housing Strategy -  
Group Strategy, ANZ

Caryn Kakas has 20 years of experience in government policy and housing. She is the Head of Housing Strategy at ANZ, leading the bank's commitment to improving the availability of suitable and affordable housing options for all Australians and New Zealanders.

Caryn previously held the role of Executive Director, Housing at the Department of Family and Community Services (NSW) leading on Housing and Homelessness policy and programs. She has held several senior roles across industry bodies in the property industry. Caryn holds an MA in Public Policy and Management from the University of Melbourne and a BA in International Affairs from the George Washington University.



**Rob Mackay**  
Director, Aginic

Rob Mackay has overall accountability for Aginic Group's people, technology partnerships and new market segments. Rob also leads Aginic's Ventures business, which supports a portfolio of startups to rapidly transform from early stage ideas to successful market leading businesses. One of those new businesses is Opul.



# Speakers



**Chris McHugh**  
Executive General Manager,  
Suncorp

Chris McHugh is a highly accomplished strategic leader who brings a strong record of success throughout his 18 years' experience in the Australian personal injury and life insurance industry. Passionate about the critical role the sector plays in the community, Chris is a strong advocate and contributor to industry reform that improves consumer outcomes and industry sustainability.

With an established network across state and federal regulators, government and industry bodies, Chris has played an active role in shaping industry leading change in the NDIS, state-based Workers Compensation and CTP schemes and as a member of the FSC Life Board, the development of the Life Code and broader Life industry reform.



**Dan McLennan**  
CEO, Summer Housing

Before joining Summer Housing, Dan McLennan gained more than 15 years' experience in property development, transactional and leadership roles, including leading the development division of one of Australia's best-known developers and as a senior associate at a top tier corporate law firm.



**Sam Petersen**  
Visual Artist and SDA resident

Sam Petersen is a multimedia visual artist with a degree in fine arts from the University of Melbourne. She is an advocate for feminism specifically around access both physical and social for people with disabilities. Sam has recently been getting more into spoken word with performances at various locations in Melbourne.



**Alecia Rathbone**  
General Manager – Housing  
Matching, Summer Foundation

Alecia Rathbone is the Summer Foundation's General Manager of Housing Matching, overseeing a social enterprise that matches people with disability to appropriate housing. She is responsible for The Housing Hub website, where people with disability can search for suitable housing by housing type or location, and the Tenancy Matching Service, which matches people with disability to new property developments across Australia.

Alecia, who joined the Summer Foundation in 2018, has worked for 11 years in the 'for-purpose' and social enterprise space, and also has a strong commercial background.



**Deb Rouget**  
CEO, Belonging Matters Inc

Deb Rouget is the current CEO of Belonging Matters. She was an integral part of the development of Belonging Matters in 2003 (originally known as Personal Lifestyle Assistance - PLA).

Deb has spent more than 30 years supporting adults who have a disability, and families, in various capacities and has direct family experience of what it's like to support a loved one with mental health needs and disability. She has a Bachelor of Applied Science in Intellectual Disability, presents at various seminars and conferences and consults nationally and internationally.

# Speakers



**Anthony Ryan**  
CEO, Youngcare

Since joining Youngcare in November 2016, Anthony Ryan has led the Youngcare team on a journey to re-establish the vision of the organisation. Youngcare actively pursues entities which help thousands of young people in Australia who are at risk of entering aged care.

Anthony previously co-founded the Mimiki Foundation for the Edmund Rice Foundation (Australia) and has extensive experience in the not-for-profit sector and in development projects throughout the world. In 2009, Anthony was a recipient of the Queensland Great Awards for his significant contribution to the establishment of Eddie's Street Van which assists Brisbane's homeless, street kids and elderly.



**Jess Stubbins**  
Founder & Director,  
Ablelink

Jess Stubbins is the founder of Ablelink, an independent provider of support coordination committed to working creatively with people, ensuring they get the right flexible supports, with a strong focus on maximising opportunities to enable people to live fulfilling lives.

Jess has worked in the disability sector, in both Australia and the US, for more than 16 years. Her roles have included support work, managing supported accommodation, working with individuals with acquired brain injury towards rehabilitation, and teaching the Certificate IV in Disability.



**Julia Svaganovic**  
Communication Specialist

Julia Svaganovic is a self-confessed geek girl, bibliophile and powerchair sports athlete. For the past 9 years she has held key positions in the running of the science fiction convention Continuum, and the charity Can't Stop the Serenity.

In 2017 she co-founded and currently runs the @WeAreDisabled Twitter project, and has recently joined the VEWSA organising committee. Julia transitioned to the NDIS in April 2018 which is now supporting her to live independently in a purpose-built unit. You can find her talking about all sorts of things on Twitter @starrybryte.



**Dr George Taleporos**  
Policy Manager,  
Summer Foundation

As the Summer Foundation's Policy Manager, George Taleporos is responsible for coordinating government engagement, developing policy and communicating with key stakeholders. George has more than 20 years' experience in the disability field, focused predominantly on advocacy, human rights policy and practice, service development and management.

# Speakers



**Stephen Vick**  
Development Manager,  
Guardian Living

More than a decade of experience in the construction sector as a certified builder and project manager, Stephen Vick has helped drive Guardian Living's successful entry to the SDA market.

A strong strategic business planner, Stephen has helped establish Guardian Living as a respected and recognised partner in the SDA community through stakeholder relationship management, market research and analysis, property procurement coupled with an outcomes first approach.



**Marita Walker**  
Branch Manager, Scheme Innovation,  
National Disability Insurance Agency

Marita Walker has dedicated her career to the care of people with disability, and the aged.

While CEO of Perth Home Care Services from 1998 to 2014, she became a strong advocate for individual living options as a means to achieve better outcomes for people.

Marita has been with the NDIS since 2014, managing the WA transition initially, and is now focusing on a project that aims to enable people with disability to have choice and control of their own individualised living options.

## Photography & filming

**PLEASE NOTE** – Today's event may be recorded and photographed.

If you would prefer not to be photographed or recorded please let a staff member know.



**Andrew Whitecross**  
Group Manager, NDIS Market Reform  
Group, Dept of Social Services

Andrew Whitecross is responsible for policy issues in relation to the implementation of the NDIS including the development of the NDIS provider market, the transition of commonwealth programs to the NDIS, participant outcomes in relation to early childhood early intervention, psychosocial disability and specialist disability accommodation, and the implementation of the NDIS Quality and Safeguards Framework. He led the project to establish the NDIS Quality and Safeguards Commission.



**Dr Di Winkler**  
Chief of Research & Innovation,  
Summer Foundation

Di Winkler established the Summer Foundation in January 2006 and was CEO until April 2018. She continues to lead the foundation's research and innovation program. Di was conferred with a Doctor of Laws honoris causa from Monash University in May 2018 for her distinguished service to the community through her leadership as a practicing occupational therapist and researcher with a particular focus on dealing with young people affected by acquired brain injury.



**Mike Zorbas**  
Group Executive, Policy & Advocacy,  
Property Council of Australia

In his role as Group Executive of Policy and Advocacy for the Property Council of Australia, Mike Zorbas looks after policy on behalf of the property industry, our nation's largest employer. Previously he has held senior roles at Lendlease, Stockland and the Liberal Democrats in the UK, as well as being a member of the Board of the Sydney Institute and a former Deputy Chair of the Committee for Sydney.



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